

Wireless Broadband

Application Form



Skynet Broadband

Submit your completed and signed form to Skynet Broadband by:

email	sales@skynetbroadband.com.au
fax	02 4429 2445
post	PO Box 740 Nowra NSW 2541

1. Customer Details

Please type in your responses, answering all relevant questions. If filling in by hand, please print neatly using the spacing provided.

*Required fields

Applicant (individual or company name)*

For businesses, trading name(if applicable)*

Skynet client ID (if existing)

Your client ID starts with a letter

ABN (for businesses)*

ABN only mandatory for businesses

Date of birth*

Contact Name*

Contact Email Address*

Postal Address*

Suburb/Town*

State*

Postcode*

Telephone (business hours)*

Mobile

Fax

OFFICE USE ONLY

Sales Rep

Promo Code

2. Wireless Broadband Service Details

2.1. Plan and Contract Details

Choose a Wireless Broadband plan, option pack (if required), and contract term.
Please refer to www.skynetbroadband.com.au for information about monthly subscription charges for each plan.

- | | |
|---|---|
| <input type="radio"/> Standard Business Wireless | <input type="radio"/> Premium Business Wireless |
| <input type="radio"/> 30Mbps Download / 10Mbps Upload | <input type="radio"/> 50Mbps Download / 20Mbps Upload |
| <input type="radio"/> Symmetrical Service
<small>As Per Quoted</small> | <input type="checkbox"/> Additional /29 IP Subnet
<small>Additional \$20 Per Month</small> |
| <input type="radio"/> 24 month contract
<small>(reduced setup fee)</small> | <input type="radio"/> 12 month contract
<small>(full setup fee)</small> |
| <input type="radio"/> 36 month contract
<small>(reduced setup fee)</small> | |

Username for service (username@skymail.com.au)*

Second choice for username*

Your username must start with a letter, use only lowercase letters, numbers, underscores (_) and periods (.) and be between 3 and 16 characters in length.

2.2. Service Location

Phone Number *

Street Address of Service*

Suburb/Town*

State*

Postcode*

3. Hardware and Delivery

All hardware orders will require credit card or direct debit details, or payment made prior to shipping.

- | | | |
|---------------------------------------|----------------------|--|
| <input type="radio"/> Router required | <input type="text"/> | <input type="radio"/> I have my own router |
|---------------------------------------|----------------------|--|

Skynet Broadband only provide support services for the equipment that we sell. If you will be using your own router, ensure that you are capable of re-configuring your router for your new Skynet Broadband Wireless service.

- | | |
|---|--|
| <input type="radio"/> Deliver my hardware
<small>(a \$15 freight charge applies)</small> | <input type="radio"/> Deliver hardware when service is installed |
|---|--|

Business hours equipment delivery address

-  We'll need a suitable business hours delivery address as the courier will require a signature upon delivery. Please enter an alternative address above if required.
If there is no-one available to sign for the delivery, a card will be left and the parcel will be redirected to the nearest collection depot; and an additional \$15 freight charge may be applied—we therefore recommend delivery to a work address.

4. Billing Options

Skynet Broadband invoices your services monthly, in advance. Please select your payment type:

Automatically charge my credit card
Additional fees apply for payment by credit card.
Please read the Additional Notes for more information.

Invoice month in advance

Credit card type

Other

Card number

CVN/CVV

This is the last 3 digits of the number on the signature panel on the back of your card.

Name on card

Expiry

Please specify your email address for your tax invoice, notifications, and other correspondence

5. Customer Authorisation

The Applicant accepts and agrees to the Skynet Broadband Pty Ltd service contract, (documents are available online at www.skynetbroadband.com.au/legal); and the Additional Notes contained within this document.

The Applicant also confirms that he/she is 18 years of age or older

If the Applicant is a company, then the signee warrants that he/she is authorised to execute this Agreement on behalf of the company.

Signature*

X

Date*

Additional Notes

When you apply for an a Fixed Wireless Broadband service, you should be aware of certain obligations and conditions once the order form is received by Skynet Broadband. Firstly, please be aware that by signing the application form you accept and agree to be bound by the Skynet Broadband Standard Contract Agreement (documents are available at www.skynetbroadband.com.au/legal). Please call us if you would like any help interpreting these documents.

Customer Details

- Please complete all information contained in Section 1. This information will be used for the purposes of supplying you with the service, to administer your account with us and if necessary, to transfer you from your existing supplier.
- For your security and privacy, it is important that you provide all the information we request. We will use it to verify your identity when dealing with you over the phone. The requested information for registered businesses includes your Australian Business Number (ABN), and for individuals includes your date of birth.
- Your mobile number will be used to alert you of your order status via SMS.

Fixed Wireless Broadband

- The monthly quota on Fixed Wireless Broadband services is counted as the sum of your downloads plus your uploads.
- Due to technical constraints, Fixed Wireless Broadband is not available in all areas. There is no charge if we cannot provision your service.
- Customers who cancel their Fixed Wireless Broadband service with Skynet Broadband prior to the end of the contract term will be required to pay early termination charges. Please refer to www.skynetbroadband.com.au/legal for full details.

Billing Information

- Tax invoices and other notifications are sent to your Skynet Broadband email address, unless you have supplied an alternative email address. Please refer to the configuration sheet (supplied when your service is activated) for details of your Skynet email address.
- Posting of paper invoices is available but discouraged for environmental reasons, and if requested will attract a \$1.50 surcharge per invoice.
- As per the Standard Contract Agreement, payment is required in advance. You will be required to pay the setup fee and any equipment costs (if applicable) and the first monthly fee upon provisioning of your service.
- Billing will begin within 7 days of the service being provisioned by our carrier, or earlier if you have registered a successful login.
- The following credit card surcharges apply – payments via Visa or MasterCard incur a \$3.50 surcharge per transaction.
- There are no surcharges for Direct Deposit.